

Pictured: Construction in progress for NorthPoint's north addition

### NorthPoint Campus Expansion Continues

NorthPoint clinic services are open at 1313 Penn Ave N.**Please note: the parking lot outside 1313 Penn Ave is closed for the next few months due to construction.** In the meantime, parking is available in additional locations:



- Free parking for handicap patients and patients with small children in the north end of the lot across Penn Ave (enter from 14th Ave).
- Free parking at 1256 Penn Ave N (ramp entrance is at Plymouth Ave and Oliver Ave N). Exit the ramp on the first floor and cross
  Penn and Plymouth to access the current clinic location at 1313 Penn Ave N.
- Please allow extra time before your appointments to adjust to these changes!

For more events and construction updates, please check out our <u>Campus</u> <u>Expansion Updates page</u>!



CALL 612.348.9000 OR VISIT NORTHPOINTHEALTH.ORG

## \$50 for COVID Vaccine Still Available!

NortPoint continues to vaccinate everyone ages 5 and up!

Anyone who receives a 1st or 2nd dose of any COVID-19 vaccine is eligible for an **a \$50 VISA gift card** from Hennepin County while supplies last!

Appointments and walk-ins available. Call 612-348-9000 or visit our COVID-19 information page to learn more.

# NorthPoint Annual Patient Experience Survey

NorthPoint's annual Patient Experience Survey starts soon! Patients will get a survey after their in-person visits or will be



contacted via MyChart if they had a telehealth visit. Please spend a few minutes to complete the survey right away so that we can learn from you about improvements we can make to our services. Thank you for sharing your opinion!

If you don't have MyChart, please consider downloading it for<u>iPhone</u> or <u>Android</u>!

## Housing Support Available

NorthPoint helps families with barriers to finding or securing stable housing. Our team stands ready to help find emergency housing support for the community.



For housing assistance, please contact our Housing Hotline at 612-767-9198 or email <u>housing@npimn.org</u>.



## The Pharmacy App

You can refill your NorthPoint prescriptions online through an app on your phone. Remember NorthPoint Pharmacy will only fill prescriptions ordered by NorthPoint providers.

<u>Visit our "pharmacy refill" page</u> to learn more and download the app.

## Online Bill Pay -Now Available for Medical and Dental!

You can pay your NorthPoint bill online. <u>Visit our "pay bills" page</u> to get access.



# **COVID Basics**

#### **COVID Symptoms**

- People with COVID-19 have had a wide range of <u>symptoms</u> ranging from mild to severe. These may appear 2-14 days after exposure to the virus.
- Some people are asymptomatic (have no symptoms) but can still spread

the disease.

#### **COVID Testing Options**

- <u>Public testing options</u> includes community locations and at home testing
- NorthPoint patients COVID testing is by appointment only. Call 612-543-2500

Due to COVID restrictions, NorthPoint medical, dental and behavioral health services are **by appointment only**. Call 612-543-2500 to get scheduled.

**Masks are still required** in all NorthPoint facilities, no matter your vaccination status.



#### Join the NorthPoint Team

- Employment at Hennepin County
- Employment at NorthPoint Inc.



Visit our website

